

Post Acute SSNAP Webinar Series 8<sup>th</sup> December 3pm

Ms Louise Clark, Stroke Consultant Therapist and Dr Rebecca Fisher, Stroke Association Senior Lecturer at the University of Nottingham

e: SSNAP@kcl.ac.uk t: @SSNAPaudit



## Introductions



#### **Louise Clark**

Consultant Therapist- Stroke and Neuro Rehabilitation (Dorset)

RCOT rep: Intercollegiate Stroke Working Party Stroke Forum: Royal College of Occupational Therapists- Specialist Section- Neurological Practice



#### **Dr Rebecca Fisher**

Rehabilitation & life after stroke lead Clinical Policy Unit- NHSE Stroke Association Senior Lecturer Rehabilitation research- University of Nottingham



- Background and national context
- SSNAP audit activity
- Post acute organisational audit
- Engagement plan

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- Feedback and poll for future webinars
- Questions and answers



## Stroke Rehabilitation- The post acute phase



## A word from Dr Deb Lowe- National Clinical Director



# **Post Acute SSNAP**

#### Post acute organisational audit

#### Post acute clinical audit

#### Open 1st-26<sup>th</sup> March Report- October 2021



Extended data set up to 6 months 6 monthly slide decks Ratings? Support tools PROMS Social care utilisation Qualified and unqualified input Ability to start a record in the community

# **Clinical Practice**



Building the evidence base



Implementing clinical guidelines



Audit and quality improvement

# A word from Dr Martin James- SSNAP director



# What SSNAP is and is not?

#### The audit is:

- To support ...
  - and drive quality improvement
  - planning and organising patient care (real time use)
  - dialogue with managers /commissioners
- To measure/ demonstrate ...
  - effectiveness and efficiency
  - meaningful change over time
  - differences in service models within the region
- To promote ...
  - joined up discussions across the whole pathway
  - reflection and investigation
  - comparison and discussion with other services

#### The audit is not:

- A stick to hit you with
- Detached from clinical work
- A small undertaking
- A complete data set if you have a mixed stroke/neuro caseload
- The full picture- PROMS and PREMS



Registration from 4<sup>th</sup> January Census day planned 1<sup>st</sup> March 2021 Audit open- 1<sup>st</sup>- 26<sup>th</sup> March 2021

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SSNAP

- To describe the varied and broad ranging picture of post acute rehabilitation services (<6 months)
- Act as a baseline at the outset of the NHSE specification
- Compare & demonstrate change/improvement from the 2015 audit (ESD, NAITS, 6 month reviews, vocational rehab)
- Aids ISDN's to drive local improvement
- Over time aims to detect a move to more integrated service delivery models



## Who are we hoping to engage with?

Recognising a wider range of contribution to rehabilitation and support:

- All services seeing more than <u>20</u> stroke survivors a year
  - General, neuro (inc stroke) & stroke specific services
  - Health, social care, voluntary sector
  - Inpatient (specialist commissioned units, downstream units, residential facilities)
  - Rehabilitation and support services
  - MDT's and standalone services





## How ?

- ISDN post acute service identification
- Teams who may not have engaged with SSNAP before
- ISDN Engagement sessions
- Teams to register for post acute audit from 4<sup>th</sup> January





## How ?

#### **Post acute SSNAP webinar series:**

- 8<sup>th</sup> December 3.00pm
- 15<sup>th</sup> January 9-10am
- 19<sup>th</sup> February 9-10am

# Organisational Audit Drop in sessions:

•  $5^{\text{th}} / 12^{\text{th}} / 19^{\text{th}}$  March

SSNAP helpdesk





## **Post Acute Organisational Audit-2015**







# A final word from Professor Avril Drummond



"Need for official F2F/person led training to understand what information you really require, this would enable us to ask relevant questions and capture our information in a more succinct way for usage"

We are hoping that the engagement plan we have detailed during the session will support this. Future of the webinar series will be shaped by what you tell us you need and how best we can help you.

"When ESD pts haven't been transferred we send emails but don't get any response.... What is the next point of call? Would it be possible to enter our data which we have so we can move on rather than be held up by someone else which is essentially outside our control?"

The helpdesk would be able to help with this.

SSNAP

It is possible with a newly developed tool (not yet released) to start a new record in the community, but this will not be linked to any of their acute episode, therefore only giving part of the picture which is not ideal. This should only be used when it is certain no SSNAP record exists



"Up to 30% of my 6/12 reviews are not on SSNAP – is there any way this data can be captured – would it be useful without the front end data?"

Unfortunately there is no way for a standalone records to be created for 6 month reviews. Seeking to better understand why no records exist would be beneficial. The helpdesk may be able to help you also.

"Should level 1 (specialist commissioned rehab units) that contribute to UKROC and outpatient services participate in the organisational audit?"

We would encourage all services that see >20 stroke patients a year to participate, to help give a complete picture of current rehab pathways



## Future webinar suggestions & webinar feedback

## SSNAP post-acute user group suggestions: https://www.surveymonkey.co.uk/r/DBNNSFB

# Post-acute user group feedback survey: https://www.surveymonkey.co.uk/r/DPF8Y2S